This is a survey to measure the quality of family-centered care that a health care provider gives to your child. There are no right or wrong answers. Please answer every question. The survey uses the words “health care provider” throughout to mean the pediatrician who has given you this survey.
1. My child’s health care provider talks with me using words I understand.  
2. My child’s health care provider supports me in the role that I want to take in making decisions about my child’s health care.  
3. My child’s health care provider and my family decide together on goals for my child’s treatment.  
4. I feel comfortable letting my child’s health care provider know when I disagree with recommendations for my child’s health care.  
5. When we are making decisions about my child’s health care, my child’s health care provider and I talk about how the health care decisions for my child will affect my whole family.  
6. My child’s health care provider works with me to plan for my child’s health care when there are big changes in my child’s life.  
7. My child’s health care provider talks with me about promoting my child’s overall health and well-being.  
8. My child’s health care provider has a way to help my child understand medical tests and treatments before he or she does them.  
9. My child’s health care provider offers ways that health care/treatment can be provided where my child usually spends time.  
10. My child’s health care provider has a way to consider my schedule before making appointments.  
11. My child’s health care provider asks me what is working well in my child’s health care.  
12. My child’s health care provider recognizes my strengths in caring for my child.  
13. When we have trouble completing daily care and treatments for my child (for example, giving medications, asthma treatments, physical therapy exercises, special meal schedule, or blood sugar testing), my child’s health care provider works with me to change my child’s treatment plan so that it works better.
14. My child’s health care provider asks me about health or emotional stresses I have in caring for my child.

15. My child’s health care provider asks about issues that affect the well-being of my whole family. (For example, financial hardships, housing problems, trouble getting food, living in an unsafe neighborhood, depression, substance abuse, or domestic violence.)

16. When we are making decisions about my child’s health care, my child’s health care provider and I talk about if I would like other community members to be part of making decisions about my child’s health care. (For example, elders, religious leaders.)

17. My child’s health care provider asks about my family’s beliefs and practices when we are developing diagnostic and treatment plans. (For example, customs and beliefs about food, religious rituals related to health, modesty concerns such as gender of the health care provider.)

18. My child’s health care provider asks if we want to integrate traditional or alternative healing into my child’s overall care. (For example, herbal treatments, acupuncture, spiritual practices.)

19. When my child or family need community services (for example, special education, recreation, after-school programs, family support services, respite care), my child’s health care provider has a way to help me make the first contact with the community services.

20. My child’s health care provider has a way to connect me with other families who share similar life situations for support. (For example, new mothers, families of children with similar needs, youth in transition to adulthood, grandparents raising grandchildren.)

21. My child’s health care provider gives me information to help people outside my family understand my child’s needs. (For example, at school, places of worship, community activities, work.)

22. My child’s health care provider has a way to make sure that I know about and understand ways to help pay for things that insurance doesn’t cover. (For example, discount cards, government programs.)

23. In relation to my child’s medical records, my child’s health care provider has a way to help my family understand what is in my child’s medical record. (For example, provides explanation of medical terms and answers questions about what is written.)

24. My child’s health care provider talks with me about what I hope for my child’s future.