Pediatric Care Coordination is a family-centered, relationship-based, interdisciplinary activity necessary to ensure optimal behavioral, developmental, health, and wellness outcomes for children and youth while enhancing the care giving capabilities of families.

Care Coordination Characteristics:

- Patient- and family-centered, community based
- Proactive, planned, and comprehensive
- Promotes self-care skills and independence
- Emphasizes cross-organizational relationships

Competencies of Professionals Providing Pediatric Care Coordination:

- Family-centered
- Culturally effective
- Proficient in interpersonal communication
- Effective integration of resource knowledge
- Possesses team building skills
- Possesses a goal/outcome orientation
- Desires and participates in continuous learning
- Proficient with information technology

Care Coordination Implementation Activities:

- Fosters relationships between all team members (including patients, families, and caregivers).
- Establishes formal responsibilities among all team members (including patients, families, and caregivers)
- Collaborates with all team members and clinicians involved in patient care.
- Creates, implements, and updates a formal written plan of care with family, caregivers, and patient input.
- Tracks and ensures follow up for patient tests, referrals, and outcomes.
- Supports self-management goals of the patient and family/caregiver.
- Facilitates transitions between health care clinicians, community partners, and specialists.
- Communicates across all systems, both medical and non-medical, involved in a patient’s care.

Adapted from: Antonelli R, McAllister J, Popp J. Developing Care Coordination as a Critical Component of a High Performance Pediatric Health Care System: Forging a Multidisciplinary Framework for Pediatric Care Coordination. Washington, DC: The Commonwealth Fund; 2009